

Q3 2022 Report — Community Comments and COCL Responses

Commenter	Comment	COCL Response
Copwatch	The COCL found that the Behavioral Health Unit Advisory Committee (BHUAC) is in compliance for reviewing use of force and deadly force against people in mental health crisis (paragraphs 95 & 96), even though the first presentation of data and summary reports to the Committee isn't taking place until March 2023, well past the end of the September 30 end date of the reporting period.	We recognize that a full demonstration of compliance through the March presentation is required for the condition to be removed. However, we have previously used a conditional substantial compliance rating in similar situations.
Copwatch	p 72 and p. 180 Wondering why COCL uses the term "deny" consent instead of "refuse" consent. There's also discussion about "revoking" consent which only applies when consent was already given, so maybe you mean when they refuse or revoke consent?	"Deny" is a term used by PPB, but we agree that "refuse" would be better, and thus, have changed the wording on p. 180 where it appears. However, we have retained "revoked" as community members have the right to change their mind and revoke consent at any time.
Copwatch	p. 86 When you say the recommendations made to the training division are tracked online, do you mean the TAC's recommendations are posted there (https://portland.gov/police/tac/ppbtacrecs) or is there an actual tracking site?	We mean that TAC's recommendations are posted under PPB's Training Division. We have clarify this.
Copwatch	p. 111 Says 38 ECIT officers with decertification as in paragraph 99, but that was in the last quarter's report, not this one.	We have revised to correct this
Copwatch	p. 140 Percentages on EIS alerts range from 327% to 622%, as they said in "The Producers," you can only have 100% of anything?	This is a table produced by PPB. The percentages over 100% is due to the comparison of each quarter to the first quarter of 2017 (though the 2017 data is not shown in the table). As this is a PPB table, we have alerted them to the confusing statistic.
Copwatch	p. 163 It says there were 1675 allegations made over 2.75 years, but the Bureau initiated (166) plus community complaints (1408) add up to 1574. The total on page 165 does add up to 1675.	We have revised to correct the reporting error.
Copwatch	p. 164 Though the percentage of Force complaints is third highest, it is listed second. Is that for a reason?	We have revised our report to address this.
Copwatch	Three paragraphs about use of force policies (66, 67 & 69) were found in compliance despite the COCL noting that officers don't seem to be clear on what is or is not a form of de-	The return to Substantial Compliance was the result of constitutional use of force based on our review of force cases and not immediately related to the need for refresher training. Even

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	escalation [p. 30]. The COCL even threatens to remove the Substantial label if they don't fix this issue by June 2023. So, why increase the ratings at all?	when in Substantial Compliance, we would expect that identified trends would result in an identified need for refresher training. Therefore, our concern is not that officers may need refresher training but rather that PPB is willing to provide it.
Copwatch	A special attachment about the performance evaluations reveals that they refer to officer-community interactions as "customer service" [p.231]. PCW repeatedly says that people are not going into a "police store" to buy something; the police are public servants with the authority to use violence to enforce state policy.	The COCL respectfully disagrees with PCW on this issue. Unless and until police organizations recognize and measure their performance in terms of public service and not simply law enforcement, we cannot expect improvement in this domain. Granted, "customer service" is not the best terminology, but it sends a message. PPB does provide a wide range of services requested by the public. "Customer service" is defined in the dictionary as "the assistance and advice provided by a company to those people who buy or use its products <u>or services</u> ." (emphasis added).
PCCEP	Some PCCEP members expressed concern with the Annual Police Performance Evaluations, specifically, the absence of any "Needs Improvement" ratings by supervisors.	COCL agrees that the Annual Performance Evaluation system is problematic as currently practiced and should be revisited by PPB, as stated in our Q3 report.
PCCEP	Some PCCEP members expressed support for a Contact Survey of community members who have had a recent contact with a PPB officer.	In February of 2023, COCL prepared a detailed report outlining the content of a Contact Survey Program that would give voice to community members who are most knowledgeable about PPB treatment.
City Attorney's Office	(pg 182) A reference to a comment made by a PCCEP member "noted" PCCEP was told the police bureau opted to "stand down" their engagement with PCCEP; PPB and PCCEP staff say this was not the case, and the way this is phrased presents it as a fact.	We have revised our report to address this, and make it clearer one PCCEP member believed PPB temporarily reduced engagement with PCCEP.
City Attorney's Office	(pg 166-167) CAO and other city staff extensively reviewed City documents and communications records, to resolve Q3 2021 PCCEP recommendations and requests for information that had not been formally responded to by the City.	We have revised our report to reflect City responses to some of these issues, and to note that COCL will return Par. 142 to substantial compliance when these responses are shared with the full PCCEP. COCL considers a third recommendation, related to PCCEP codification, resolved based on documentation of substantive City work in response to the recommendation (though codification itself is still pending).